THE LATIN AMERICA TRAVEL COMPANY CR-SC-11 | HIDDEN CORNERS OF COSTA RICA "We regard each and every trip we organise as a trip of a lifetime." Safe travels **劉ABT ITINERARY PAGE 7** PRICING & INCLUSIONS PAGE 21

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ABOUT OUR COMPANY

As the UK's leading, independent and family owned Latin America tour specialists our focus is on well thought through private and tailor made adventures. Our emphasis is very much on creating the right trip for you and we work closely with you in order to achieve this. We use our experience and knowledge to ensure your trip to Latin America is a trip of a lifetime!

ALL TOURS ARE FINANCIALLY PROTECTED

We are members of ABTA (Y1699) and our tours are ATOL protected (license 10287) giving you full peace of mind when booking with us both for monies paid to us as well as the code of conduct and high standards that membership of these organisations require.







SAN JOSE • PACUARE • BAJOS DEL TORO • OSA PENINSULAR • CENTRAL VALLEY





PRIVATE TOUR : HIDDEN CORNERS OF COSTA RICA

Dear Sir / Madam,

Please find full details of this itinerary in this dossier. If you have any questions at all please do not hesitate to contact me.

Best regards, The Latin America Travel Company.

THE LATIN AMERICA TRAVEL COMPANY

- www.thelatinamericatravelcompany.com
- info@thelatinamericatravelcompany.com

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- ABTA member Y1699
- ATOL License 10287



10 NIGHTS /11 DAYS PRIVATE TOUR VISITING:



SAN JOSE

Costa Rica's vibrant capital city ringed by lush valleys and green mountains.



The ultimate rain forest experience with his remote area reached by raft.

BAJOS DEL TORO

Spend time in the beautiful 500 acres cloud forest reserve of El Silencio.

OSA PENINSULA

Rugged and unspoiled this is Costa Rica's wildest region & best for wildlife.

CENTRAL VALLEY

The fertile Central Valley near San Jose is famous for its coffee growing.



Jan Patis & Friends

"The Latin American Travel Company is amazing and I cannot praise it highly enough! Their customer service is second to none - any queries were dealt with immediately and efficiently by and we were each provided with a personalised guidebook to take with us"





DAY	7	
1	• SAN JOSE	Meet & greet at the airport & transfer to your comfortable hotel.
		Grano De Oro Hotel ★ ★ ★ ★ Learn more
2	• PACUARE	Start the adventure to your luxury rainforest lodge by raft.
		Pacuare Lodge ★ ★ ★ ★ Learn more
3	• PACUARE	A day of activities in the Pacuare Reserve exploring the rain forest.
		Pacuare Lodge ★ ★ ★ ★ Learn more
4	• BAJOS DEL TORO	Journey by car and raft to the 500 acre private reserve and very special El Silencio lodge.
		El Silencio ★ ★ ★ ★ Learn more
5	• BAJOS DEL TORO	A guided hike to three hidden waterfalls within the El Silencio cloud forest reserve.
		El Silencio ★ ★ ★ ★ Learn more
6	• BAJOS DEL TORO	A free day to relax in your accommodation or explore the cloud forest reserve.
		El Silencio ★ ★ ★ ★ Learn more
7	• OSA PENINSULAR	Spectacular light aircraft flight & boat trip to this remote hotel.
		Playa Cativo ★ ★ ★ ★ Learn more



DAY		
8	• OSA PENINSULAR	Two days to explore this beautiful and untouched corner of Costa Rica.
		Playa Cativo ★ ★ ★ ★ Learn more
9	• OSA PENINSULAR	Continue to enjoy your time at this remote luxury eco lodge.
		Playa Cativo ★ ★ ★ ★ Learn more
10	• CENTRAL VALLEY	Journey back to San Jose with your final night in a special Central Valley hotel.
		Xandari ★ ★ ★ ★ Learn more
11	• END OF TOUR	Private transfer to the airport for departure.
		N/A



DETAILED ITINERARY

The following pages detail your itinerary day by day. All our trips are tried and tested and, between us, we have visited most destinations and accommodation. We like to offer our clients the greatest flexibility possible with their trip so if there is anything you would like to change please do not hesitate to contact us.



JUST ASK US IF YOU WOULD LIKE TO MAKE ANY CHANGES TO THIS ITINERARY





DAY 1 DATE TBC

SAN JOSE

MEET & GREET AT THE AIRPORT & TRANSFER TO YOUR HOTEL

On arrival in San Jose you will be met by your friendly English speaking driver guide who will help you with your luggage and provide you with bottled water. You will be transferred straight to your hotel. The rest of the afternoon and evening is at leisure.

RECOMMENDATION: For your evening meal we recommend the restaurant at your hotel. Set around an open air courtyard, it is one of the best in the city and well worth a visit.

👖 Meals Included: None Today.



YOUR EXCLUSIVE TRIP GUIDEBOOK

Tap into our knowledge of Latin America with a copy of our exclusive guidebook personalised to your trip. These books are packed full of tips about the country, climate, what to take, currency, language guides and destination guides. The perfect way to prepare for and get the most out of your Latin America experience with us!

OVERNIGHT

GRANO DE ORO HOTEL



Full of character and charm, a warm and welcoming hotel with one of the most well-regarded restaurants in the country.





Photos for guidance only & not necessarily the room booked



DAY 2 DATE TBC

PACUARE

START THE ADVENTURE TO YOUR LUXURY RAINFOREST LODGE

Early this morning you will be met at your hotel by representatives of Pacuare to start your journey to the lodge. It is about a 2 hour drive in an air conditioned mini bus to the Pacuare River with a stop along the way at a local restaurant for breakfast. Once you arrive to the river you will be given a safety briefing by the team before starting the rafting part of the journey.

The raft in to the lodge takes about 1.5 hours in total arriving at approximately noon in time for lunch. These rapids are class II and III which are considered perfect for beginners. There is no previous experience required for the rafting part of the journey. Your luggage will be taken by land to the lodge and will be waiting for you on arrival. The rest of the afternoon and evening is at your leisure.

Pacuare Lodge is hidden deep within the protected Pacuare Reserve along the banks of the Pacuare River in the Central Valley. Getting to Pacuare lodge is an adventure in itself and there is the option to raft in and out along the legendary river. Built with minimum impact to the surrounding rainforest and to the highest environmental standards, no trees were cut down during construction and all electricity is generated sustainably on site. The enticing individual bungalows are dotted along the banks of the river and up the hillside.

Meals Included: Breakfast, Lunch & Dinner.

OVERNIGHT

PACUARE LODGE



Simply magical! Without doubt one of the most exquisite and enchanting lodges on our books. A truly memorable experience.





Photos for guidance only & not necessarily the room booked





DAY 3 DATE TBC

PACUARE

A DAY OF ACTIVITIES IN THE PACUARE RESERVE

During your stay at Pacuare Lodge all your meals and a choice of daily excursions are included. These include white water rafting, canopy zip lining, canyoning, bird watching, a hike to a hidden waterfall, a visit to a local indigenous community, a sustainability tour and a variety of other guided hikes. The exact list of available excursions is subject to change due to weather conditions and other factors. Any treatments at the spa are additional and the inflatable duckies excursion is also additional. Or you can just relax at the lodge.

Pacuare Lodge - Each luxury suite features a private terrace and is sumptuously appointed with local artworks, Egyptian cotton sheets and solar heated showers. The higher category suites include a private spring water pool and the secluded canopy suite comes with its own private suspension bridge and tree top views. The lodge offers an exciting array of active, nature, cultural and adventure activities. Perhaps the best part of the Pacuare experience, however, is returning to your room after dinner to find it lit only by candlelight and gently falling asleep to the sounds of the rainforest.

Meals Included: Breakfast, Lunch & Dinner.

OVERNIGHT

PACUARE LODGE



Simply magical! Without doubt one of the most exquisite and enchanting lodges on our books. A truly memorable experience.

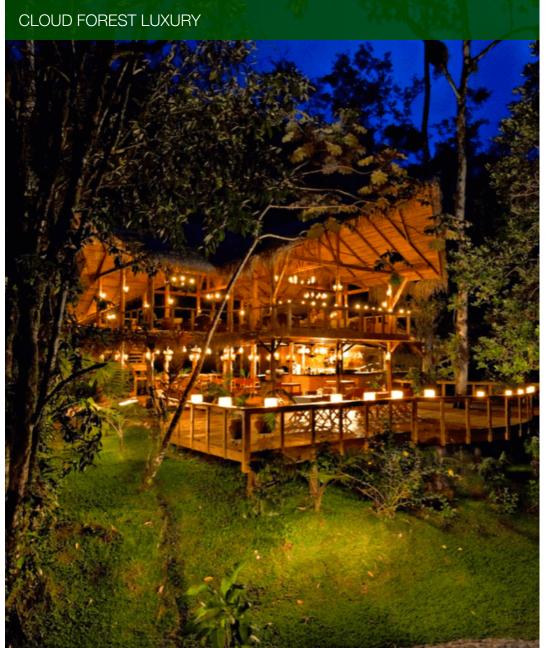




Photos for guidance only & not necessarily the room booked



PACUARE HIGHLIGHTS











DAY 4 DATE TBC

BAJOS DEL TORO

AN EXHILARATING RAFTING TRIP & ARRIVAL AT EL SILENCIO

After breakfast this morning you will begin your departure from the lodge by river raft. Start with a safety briefing before beginning the adventure along the most beautiful part of the Pacuare River. Rafting out of the lodge takes between 2.5 and 4 hours depending on the water level and there will be a stop along the way for lunch on the river bank. These rapids are class III and IV and are slightly faster and more challenging than the way in to the lodge. Your luggage will be taken by land to the river out point.

After arriving to the river out point you will be met by your private driver guide and taken by private transfer to El Silencio (about a 3 hour drive).

Upon arrival to El Silencio you will be welcomed by your eco concierge and shown to your private bungalow. The rest of the afternoon and evening is at your leisure.

IMPORTANT NOTE: The rapids on the way out of Pacuare lodge are a bit faster and more challenging than the way in, but are still considered suitable for most people with a moderate level of fitness and willingness to take part in soft adventure activities such as horse riding and hiking. The minimum age is 12 years old and it is not recommended for pregnant women or people who have recently had surgery.

Meals Included: Breakfast & Lunch.

OVERNIGHT

EL SILENCIO



A luxurious and pampering retreat in the central cloud forest with world class cuisine, El Silencio is a very special and romantic place!





Photos for guidance only & not necessarily the room booked



DAY 5 DATE TBC

BAJOS DEL TORO

HIKE TO HIDDEN WATERFALLS & PLANT A TREE

Awake this morning to the sounds of birds and the sun burning through the cloud. Or perhaps it will be a misty morning with the cloud still hanging in the valley. Enjoy the fresh mountain air in this beautiful setting. After breakfast take a hike along the self guided trails to three beautiful waterfalls. Take a dip in the water to cool off and enjoy the silence and solitude in the forest.

El Silencio is a sustainable luxury lodge and guests are encouraged to plant a tree on the reserve to leave your mark and help offset carbon emissions. This is an optional activity.

El Silencio Lodge & Spa has established itself as one of the most luxurious and impressive hotels in Costa Rica. Just an hour's drive north of San Jose, El Silencio is located within a 500 acre private reserve, nestled in a hidden valley in the cloud forest with a river coursing through. The 16 separate bungalows are dotted around the property, some closer to the river and some further up the hillside. Each one comes with a private terrace and rocking chairs, panoramic windows, local and organic luxury amenities and it's own private, outdoor jacuzzi.

Meals Included: Breakfast.

OVERNIGHT

EL SILENCIO



A luxurious and pampering retreat in the central cloud forest with world class cuisine, El Silencio is a very special and romantic place!





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EL SILENCIO HIGHLIGHTS











DAY 6 DATE TBC

BAJOS DEL TORO

A DAY AT LEISURE TO EXPLORE THE PRISTINE CLOUD FOREST

A day to explore El Silencio's verdant 500 acre private reserve and enjoy the comforts of your own luxury suite. You can explore 6 miles of private hiking trails taking you past beautiful creeks and a hummingbird garden.

There is an excellent spa and a wide range of other activities such as zip lining, waterfall rappelling, oxcart painting, wine tasting, a visit to the local village, pick your own vegetables in the organic garden, coffee and chocolate tours, horse riding and many more that can be organised with the hotel for an additional cost. Or you could just relax in your very own private jacuzzi with a glass of wine!

The 16 separate bungalows are dotted around the property, some closer to the river and some further up the hillside. Each one comes with a private terrace and rocking chairs, panoramic windows, local and organic luxury amenities.

Meals Included: Breakfast.

OVERNIGHT

EL SILENCIO



A luxurious and pampering retreat in the central cloud forest with world class cuisine, El Silencio is a very special and romantic place!





Photos for guidance only & not necessarily the room booked



DAY 7 DATE TBC

SA PENINSULA

SPECTACULAR LIGHT AIRCRAFT FLIGHT & BOAT TRIP

After breakfast this morning you will be met at your hotel and taken by private transfer to San Jose airport (just under an hour's drive) to catch your light aircraft flight to Golfito on the Osa Peninsular. Flight duration approximately 50 minutes.

On arrival to Golfito you will be met by representatives of Playa Cativo and taken to the dock to board the boat that will take you to the lodge. The boat trip along the calm waters of the Golfo Dulce takes about 30 minutes and whales and dolphins can sometimes be seen along the way. On arrival to the lodge you will be shown to your room and the rest of the afternoon is at leisure before dinner is served in the evening. Depending on your exact arrival time lunch* will also be available.

Playa Cativo is a small luxury eco lodge surrounded by the dense rainforest of the Piedras Blancas national park on the shores of the tranquil Golfo Dulce. Conscious of it's pristine natural environment, the lodge maintains strong environmental principles and sustainability practices. The unobtrusive wooden structure was built using reclaimed and salvaged wood from the local area and the on site organic farm provides fresh produce that is served in the gourmet restaurant.

Meals Included: Breakfast, Lunch* & Dinner.

OVERNIGHT

PLAYA CATIVO



Only accessible by a light aircraft flight and then a boat ride across the Golfo Dulce, Playa Cativo is a luxury eco lodge in a truly remarkable location!





Photos for guidance only & not necessarily the room booked





DAY 8 DATE TBC

SA PENINSULAR

TWO DAYS TO EXPLORE THIS UNTOUCHED CORNER OF COSTA RICA

During your stay at Playa Cativo you have complimentary use of kayaks, stand up paddle boards, self guided nature trails and complimentary snorkelling equipment. You also have included the optional introduction to tropical nature tour.

There are a variety of other tours available at an additional cost such as the wetland birding tour, a trip to see their organic farm, Rio Esquinas mangrove and ocean kayaking, nocturnal rainforest walks, hikes to waterfalls, guided snorkelling, dolphin and whale watching, yoga and massages.

At **Playa Cativo** each of the homely rooms come with ocean and rainforest views, hot water rain showers, biodegradable toiletries and comfortable king size beds. The remote location makes it a fantastic spot for wildlife with frequent sightings of scarlet macaws, peccaries, agoutis, several species of monkey, giant morpho blue butterflies and abundant bird life.

Meals Included: Breakfast, Lunch & Dinner each day.

OVERNIGHT

PLAYA CATIVO



Only accessible by a light aircraft flight and then a boat ride across the Golfo Dulce, Playa Cativo is a luxury eco lodge in a truly remarkable location!





Photos for guidance only & not necessarily the room booked



DAY 9 DATE TBC







OVERNIGHT

PLAYA CATIVO



Only accessible by a light aircraft flight and then a boat ride across the Golfo Dulce, Playa Cativo is a luxury eco lodge in a truly remarkable location!





Photos for guidance only & not necessarily the room booked





DAY 10 DATE TBC

CENTRAL VALLEY

FLIGHT BACK TO SAN JOSE & TRANSFER TO YOUR HOTEL

This morning you will take the boat back across the Golfo Dulce to Golfito from where you will be met and taken to the airstrip for your light aircraft flight to San Jose.

On arrival to San Jose you will be met and taken by private transfer to your hotel in the Central Valley, only a 20 minutes drive from the airport. Enjoy your final evening by visiting the excellent spa at your hotel or relaxing in the pool with beautiful views over the valley.

Xandari feels a world apart from the city, perched on a hilltop overlooking San Jose and the Central Valley. This environmentally friendly and wellness focussed hotel is set within 40 acres of perfectly maintained tropical gardens with 5 waterfalls and an orchid house. They keep goats and chickens and grow their own fruit and vegetables in the on site organic farm which provides most of the food served in the hotel restaurant.

Each of the multi-coloured villas have their own private terrace with excellent views, original art pieces, luxury organic toiletries and complimentary snacks and soft drinks in the mini bar. Whilst there are no TV's in the rooms there is a dedicated TV room in the main building along with a ping pong table. Xandari's best feature, however, is their first class spa village offering a fantastic variety of treatments and remedies using all natural and organic products.

👖 Meals Included: Breakfast.

OVERNIGHT

XANDARI



A fantastic, multicoloured hotel with beautiful gardens, excellent views and one of the best spa's in the country! This is a first choice hotel for us.





Photos for guidance only & not necessarily the room booked





DATE TBC DAY 11

END OF TOUR

FREE TIME UNTIL A TRANSFER TO THE AIRPORT

Check-out and transfer from your hotel to the airport for your return international flight.

Meals Included: Breakfast.



Hector Family

"LATC are a fantastic company. Our trip to Costa Rica was exactly as promised, the accommodation was excellent, the guides were all knowledgable and everything happened seamlessly, would definitely recommend!"

VIEW MORE FEEDBACK

Guide price* per person based on 2 people travelling: UK £ 4,410 / US\$ 5,730

* Prices vary by date, availability, exchange rates and the number of people in your party. Please contact us for a firm quote.

A full list of what is included in this price can be seen on the following pages.

Booking and payment terms:

Once we receive completed booking forms we will book and confirm services for you and send an invoice for the deposit payment of 20% per person (plus any international flights we are booking) with full payment due 60 days before departure. All payments to us are protected under our ATOL or ABTA licenses and we accept payment by Credit Card, Debit Card (no fee) or bank transfer. Click here to read our Booking Terms & Conditions.

Our pricing policy:

We believe that the pricing for this tour offers excellent value for the services and standards we operate and we frequently check our pricing against that of other operators. If you feel you have a similar quote that is of a lower price we are happy to reconsider our pricing for you if you can forward the other quote so we can fairly compare. We would add that in our experience we usually find some differences that, although they may appear subtle, make both a significant difference to the price and, more importantly, the quality of the trip experience.

INCLUSIONS & EXCLUSIONS FOR THIS ITINERARY

Here you will find the inclusions and exclusions for this itinerary. We guarantee you will receive the services below although on very rare occasions one service may need to be replaced with another similar one as there are a lot of complex logistical elements to a trip like this.

■ INTERNATIONAL PLANE TICKETS: International Flight Luggage Policy - Please see your ticket for details

+ International flight tickets are NOT included in this itinerary. We CAN arrange these for you.

■ DOMESTIC PLANE TICKETS:

- → San Jose to Golfito Airport, Osa Peninsula by light aircraft
- → Golfito Airport, Osa Peninsula to San Jose by light aircraft

Domestic Luggage Policy:

- Passengers are permitted one check-in hold piece with maximum weight of 40 lb / 18 kg and up to 45 linear inches / 114 cm (length + height + width).
- Passengers are permitted one carry-on piece with a maximum weight of 10 lb / 4.5 Kg and up to 20 linear inches / 50 cm (total of the length + height + width).

Operational and other considerations:

The operation of any flight is subject to weather conditions or operational considerations of the local airline; for these reasons, flights can be delayed, changed or canceled without previous notification and neither the airline nor The Latin America Travel Company are responsible for any extra cost in case of necessary adjustments of the itinerary.

■ ACCOMMODATION: Tried and tested by us or our local representatives

- √ 1 night San Jose Grano De Oro Hotel 5* (Superior room with breakfast)
- ✓ 2 nights Pacuare Pacuare Lodge 5* (River suite room with meals as listed in the itinerary)
- √ 3 nights Bajos Del Toro El Silencio 5* (Suite room with breakfast)
- √ 3 nights Osa Peninsular Playa Cativo 5* (Deluxe room with meals as listed in the itinerary)





INCLUSIONS & EXCLUSIONS FOR THIS ITINERARY

✓ 1 night Central Valley - Xandari 5* (Prima room with breakfast)

■ TRANSFERS: By car or minibus except where stated - Transfer departure times will be given prior to the trip start

- ✓ Private transfer San Jose Airport to San Jose Hotel (16km 30mins approximately)
- ✓ Private transfer San Jose Hotel to Pacuare (car & raft) (100km 2 hours 30 mins + rafting approximately)
- ✓ Private transfer Pacuare to Bajos del Toro (car & raft) (160km 3 hours 30 mins + rafting approximately)
- ✓ Private transfer Bajos del Toro to San Jose Airport (50km 1 hour 20 mins approximately)
- ✓ Private transfer Golfito Airport to Osa Peninsular (boat) (30 mins approximately)
- ✓ Private transfer Osa Peninsular to Golfito Airport (boat) (30 mins approximately)
- ✓ Private transfer San Jose Airport to Central Valley (10km 20 mins approximately)
- ✓ Private transfer Central Valley to San Jose Airport (10km 20 mins approximately)

■ TOURS: All our tours include entrance fees and use professional guides

- ✓ Pacuare Variety of tours included in the stay at the lodge others tours available at additional charges
- ✓ Bajos Del Toro Privately guided hike to three hidden waterfalls in the cloud forest (half day private tour)
- ✓ Osa Peninsula Variety of tours and equipment included in the stay at the lodge others tours available at additional charges

■ OTHER INCLUSIONS: Also included in this trip

- ✓ Meals As indicated in the itinerary.
- ✓ All national park entrance fees.
- ✓ All other entrance fees for attractions visited in the itinerary.
- ✓ Support Emergency numbers and contacts for each destination.
- ✓ Guidebook Our exclusive Trip Guidebook.
- ✓ Financial Peace of Mind All monies paid to us are legally protected under UK law.
- ✓ Support from your dedicated Latin America specialist.





INCLUSIONS & EXCLUSIONS FOR THIS ITINERARY

■ NOT INCLUDED IN THIS TOUR

- ✗ International Airfare to / from the start / finish of your trip we can book these flights on request.
- ✗ Travel Insurance to cover any medical treatment etc. Please visit <u>Citybond Suretravel</u> for 10% off (UK residents only).
- **X** Discretionary gratuities to drivers and guides.
- END



WHAT OUR CLIENTS SAY - SEE OUR WEBSITE FOR MORE



"I would like to say a big thanks to the team for making this trip such a pleasurable one for me and recommend without hesitation any friends, family or colleagues to use this company."

John Vlacos



"I would highly recommend using this company. We had a fabulous trip to Costa Rica. Extremely well organised and with just the right amount of advice and suggestions. Can't wait to plan our next trip with them."

S. Trisk & Family



"Great Value, Efficient, and Effective. The Latin America Travel Company worked with me to plan precisely the experience I wanted, at the time I wanted, and at a very competitive price."

David Blanchard & Family









"This trip outstripped my expectations by a long way. Costa Rica was such an amazing place with so much to do. The hotel choice was amazing and we felt so well looked after from start to finish."

Mrs Harrison



"Our trip was made so easy by your fantastic and professional organisation. The flight connections were flawless and all the guides and drivers friendly, helpful and informative. We thought your guidebook was a great bonus."

Mr & Mrs Owen



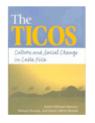
"LATC organized a wonderful trip for us. We wanted a nature tour with walking and wildlife and were rewarded in spades. The satisfaction of finding smaller creatures and the sheer variety was fantastic."

Mr & Mrs Hardy

CLICK HERE TO VIEW MORE FEEDBACK ON OUR WEBSITE







THE TICOS: CULTURE AND SOCIAL CHANGE IN COSTA RICA

MAVIS, KAREN & RICHARD BIESANZ

A thorough look at the history, politics, economic development, society and culture of Costa Rica. Fairly formal in style but very informative and a fantastic introduction to Costa Rica.



NATIONAL PARKS OF COSTA RICA

GREGORY BASCO (PHOTOGRAPHER) ROBIN KAZMIER (AUTHOR)

This recent photo book published in 2015 contains the stunning photography of Gregory Basco and informative text by Robin Jazmier. Very well presented - a good coffee table book.



THE COSTA RICA READER

IVAN MOLINA, STEVEN PALMER

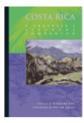
A wide selection of collected newspaper accounts, histories, petitions, memoirs, poems and essays by Costa Rican writers translated into English. Great to get a flavour of Costa Rican society. A good one to dip in and out of.



THE BIRDS OF COSTA RICA

RICHARD GARRIGUES & ROBERT DEAN

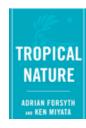
This recently published field guide (2014) is getting rave reviews in the birding community. It covers all 903 species with identifying pictures and accompanying text. An essential companion for fans of Costa Rica's exotic bird life.



COSTA RICA: A TRAVELER'S LITERARY COMPANION

BARBARA RAS (EDITOR)

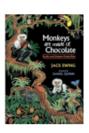
A collection of short stories by Costa Rican authors translated into English. Usefully organised into different regions, this thoughtful collection really brings the country to life!



TROPICAL NATURE

ADRIAN FORSYTH, KEN MIYATA

17 lively essays on tropical biology and first hand experiences by two field biologists who spent some time in the rainforests of Costa Rica. Essential reading for science buffs!



MONKEYS ARE MADE OF CHOCOLATE: EXOTIC AND UNSEEN COSTA RICA

JACK EWING

A collection of Jack Ewing's stories and essays on nature, environmentalism, wildlife and conservation. Praised highly for his writing and story-telling, this is an easily accessible and fascinating read.



JURASSIC PARK & THE LOST WORLD

MICHAEL CRICHTON

For a more unusual suggestion try the internationally famous Jurassic Park. Whilst the blockbuster was filmed in Hawaii, Crichton based his original novel on Costa Rica and the powerful imagery is very true to life.





ESSENTIAL INFORMATION, TIPS & FREQUENTLY ASKED QUESTIONS

HOW FAR IN ADVANCE DO I NEED TO BOOK?

A trip to Latin America can be quite a complex one with definite peak seasons when tickets and good hotel rooms can become scarce so we recommend booking as far in advance as possible with bookings a year in advance common.

CAN YOU OBTAIN VISAS FOR US?

Most countries do not need a visa for our clients but if you do we can advise and recommend a visa agent.

IS IT SAFE TO BOOK WITH YOU?

In a word, Yes! We members of ABTA and ATOL Bonded so any payments made to us are fully protected in the unlikely event of our financial failure. Our ABTA membership number is Y1699 and our ATOL license number is 10287.

IS LATIN AMERICAN TRAVEL SAFE?

We believe so and in recent years we hear of very few problems and there is no reason why you should not feel as safe travelling in all the areas we operate tours. This applies to men or women traveling alone and exercising reasonable common sense.

WHAT HAPPENS ONCE WE MAKE A BOOKING?

On taking a booking we will confirm as many of the services as can be at that point and then ask you for a non-refundable deposit of 20% per person plus any international flights we are booking with the final balance payment due 60 days before your trip start date with us. 1 month before your trip with us starts we will send you our exclusive Trip Guidebook tailored to your specific trip with us.

CAN YOU BOOK INTERNATIONAL FLIGHTS?

Yes, as we hold an ATOL license (number 10287) we are permitted by the Civil Aviation Authority in the UK to book flights on behalf of our clients. We are a British Airways preferred operator but also book with other airlines to get the best deals and routes for our clients.

WHY SHOULD WE BOOK A TRIP WITH YOU

We took our first Latin America trip in the 1990s and between us have taken many trips since. We have been to all destinations we offer, often many times, and are passionate about sharing our knowledge and providing you with the best possible travel experience of these destinations which we love to visit ourselves. Add to this the back up we offer from financial protection of your payments to us to the 24 hour emergency numbers we give you before your trip and we think we are the full package for quality, service and reliability.

DO YOU CATER FOR ALL DIETS?

As long as we are informed at the time of making your booking we can cater for almost all dietary requirements.

CAN YOU TAILOR THIS ITINERARY?

Yes! Just let your travel consultant know what changes you would like and we will revise the itinerary for you.

IS THERE ANYTHING ELSE I SHOULD BE ASKING?

Almost certainly! We fully expect you will have many more questions and we are here to answer them so please do not hesitate to contact us - that is what we are here for!



